



PRODUCT WARRANTY

The product you have received was manufactured to our highest standards. This warranty protects the customer in the event of a product failure. In order to improve our tough high quality standards, we continually need product information as requested in this warranty.

If any Omega product should fail after date of shipment, but within the warranty period specified in the Product Service Report which accompanies the purchased product, appropriate adjustment will be made in accordance with the terms of this warranty. This warranty is total, and we make no other warranty, express or implied, with respect to the products specified.

The Product Warranty Report must be completed and returned to us together with the product for which adjustment is requested before any claim for adjustment will be considered.

The warranty does not apply, and we assume no responsibility at any time, for the operation of any product which has been disassembled or disassembly attempted, either before or after failure, or which has been repaired or altered in any manner. Nor does it apply to any product which has had its serial number altered or removed. Neither does this warranty apply, nor do we assume any responsibility for failure of any Omega product attributable to the fault or negligence of any user of the product. This includes all protective requirements specified in the operating instructions covering the product.

Recognition of any claim for adjustment under this warranty will depend on the following conditions:

1. Customer must examine the product, within 5 days of receipt, for shipping damage, including verification that the product meets performance specifications.
2. No adjustment will be made for any failure which occurs after expiration of the period specified in the Product Service Report for the product.
3. Customer shall follow this procedure in seeking adjustments:
 - A. Report the failure to Omega Products. Request a service claim number and return the product in accordance with an approved method of shipping. DO NOT RETURN PRODUCTS WITHOUT FIRST OBTAINING A SERVICE CLAIM NUMBER, OR WARRANTY PROVISION MAY NOT APPLY.
 - B. Complete the attached SERVICE REPORT. Pack the report with the product and return both to the address, below attention Customer Service.
4. Omega will make adjustments on allowed claims under this warranty as follows:

If a product fails during the Warranty Period, (if any) all defective parts returned to us, at customer's expense will be repaired or replaced without charge. The warranty period is unconditional, unless otherwise specified.
5. All return and reshipping charges will be paid by the Customer.

Omega Products
Customer Service Division

PRODUCT SERVICE REPORT

In order to expedite an evaluation of this product, please provide us with the information requested below. Answer each question as accurately as possible. (See product warranty before returning product.)

Omega Product machines are warranted against defects in workmanship and materials for a period of one year following date of shipment, except monitors, lamps, switches, coin acceptors, counters, fans and connectors which are warranted against defects in workmanship and materials for a period of three (3) months following date of shipment.

Model No. _____ Date Shipped _____

Serial Number _____

Date Received _____ Date First Tested _____

Date placed in service _____ Date of Failure _____

Total hours of operation, including standby operation _____

State operating conditions at time of failure, including applicable voltage and currents _____

Outline briefly any unusual occurrences before failure _____

What do you think was the cause of failure? _____

Report prepared by: _____ Title _____

Date _____ Omega Service Claim Number _____

Customer Name _____

Address _____

City _____ State _____ Phone# _____

THIS REPORT MUST ACCOMPANY THE PRODUCT BEING RETURNED